

Finley Septhian Darma

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Personal Summary

Computer Science undergraduate with internship experience in machine learning engineering and AI development, focused on solving business problems through AI and data. Developed customer recommendation chatbots, automated CRM workflows, and machine learning systems that support sales operations and content review. Combined Python, SQL, and database management skills with an understanding of business needs to turn data into actionable recommendations and improve operational processes.

Experience

FlyRank AI Machine Learning Engineering Intern Jun 2026 - Present

- Built a content review ranking system in Python and scikit-learn, helping editors prioritize pages for refresh, protection, or monitoring.
- Produced a ranked action queue with reason codes and confidence labels, making recommendations easier for editors to review.
- Explored the approved search-performance warehouse with DuckDB SQL, checking client history and testing time-window feature aggregation for the ranking task.

Solusi Prima Packaging AI Support Associate Jun 2025 - Present

- Built a customer product recommendation chatbot using Chatwoot, Qontak, and n8n to guide buyers toward relevant packaging products.
- Automated sales deal updates in Bigin CRM through an internal bot that accepts sales representatives' voice notes and text messages.
- Built companywide case and NBO trackers with n8n and MySQL to record customer complaints, blockers, and new business opportunities.
- Managed customer and internal records in Supabase with SQL to support sales and CRM workflows.

Education

Bina Nusantara University Bachelor of Computer Science September 2024 - Expected 2028

- GPA: 3.86
- SASC Scholarship Tutor, School of Computer Science - Odd Semester 2025/2026
- SASC Scholarship Tutor, School of Computer Science - Even Semester 2025/2026

Organization

Bina Nusantara Computer Club Learning and Training Activist Oct 2024 - Oct 2025

- Led the C programming module, planning its curriculum, designing exercises, and writing materials for beginner to intermediate learners.
- Contributed to Java and introductory machine learning modules and reviewed drafts with teammates for clarity and consistency.

Skills

- **Programming languages:** Python, C, HTML, CSS, JavaScript
- **Data and databases:** SQL, pandas, DuckDB, MySQL, Supabase
- **Generative AI:** LangChain, Prompt Engineering, retrieval augmented generation (RAG), embeddings
- **Machine learning:** scikit-learn, PyTorch, TensorFlow, NLTK, model evaluation
- **Workflow automation:** n8n
- **Languages:** Bahasa Indonesia - native, English - fluent